

# Diploma in Hospitality and Tourism Management

## October 2019 Intake

### Course Schedule - Full Time

Term Start Date: 1 October 2019

Term Date: 1 October 2019 - 31 December 2019			
LESSONS 2.00pm to 5.00pm (unless otherwise stated)			
	<b>Hospitality and Tourism Finance</b>	<b>Marketing for Hospitality and Tourism Industry</b>	<b>Professional Skills Development (PSD) (3.00pm to 5.00pm)</b>
	<b>Lecturer: Ms Cassandra Lua</b>	<b>Lecturer: Mr Erick Chua</b>	<b>Lecturer: Mr Fredrick Cabanes</b>
	3-Oct-19, Thu	2-Oct-19, Wed	11-Oct-19, Fri
	8-Oct-19, Tue	7-Oct-19, Mon	18-Oct-19, Fri
	10-Oct-19, Thu	9-Oct-19, Wed	25-Oct-19, Fri
	15-Oct-19, Tue	14-Oct-19, Mon	1-Nov-19, Fri
	17-Oct-19, Thu	16-Oct-19, Wed	8-Nov-19, Fri
	22-Oct-19, Tue	21-Oct-19, Mon	15-Nov-19, Fri
	24-Oct-19, Thu	23-Oct-19, Wed	
	29-Oct-19, Tue	30-Oct-19, Wed	
	31-Oct-19, Thu	4-Nov-19, Mon	
	5-Nov-19, Tue	6-Nov-19, Wed	
Examination Date (14 Nov 2019)	Examination Date (12 Nov 2019)	9.30am - 12.30pm	
	<b>Food and Beverage Operations</b>	<b>Quality Management for Hospitality and Tourism Industry</b>	<b>Professional Skills Development (PSD) (3.00pm to 5.00pm)</b>
	<b>Lecturer: Mr Willard Tan</b>	<b>Lecturer: Ms Cassandra Lua</b>	<b>Lecturer: Mr Fredrick Cabanes</b>
	18-Nov-19, Mon (8.30am to 11.30am)	19-Nov-19, Tue	22-Nov-19, Fri
	20-Nov-19, Wed (8.30am to 11.30am)	21-Nov-19, Thu	29-Nov-19, Fri
	25-Nov-19, Mon (8.30am to 11.30am)	26-Nov-19, Tue	6-Dec-19, Fri
	27-Nov-19, Wed (8.30am to 11.30am)	28-Nov-19, Thu	13-Dec-19, Fri
	2-Dec-19, Mon (8.30am to 11.30am)	3-Dec-19, Tue	
	4-Dec-19, Wed (8.30am to 11.30am)	5-Dec-19, Thu	
	9-Dec-19, Mon (8.30am to 11.30am)	10-Dec-19, Tue	
	11-Dec-19, Wed (8.30am to 11.30am)	12-Dec-19, Thu	
	16-Dec-19, Mon (8.30am to 11.30am)	17-Dec-19, Tue	
	18-Dec-19, Wed (8.30am to 11.30am)	19-Dec-19, Thu	
Examination Date (23 Dec 2019)	Examination Date (26 Dec 2019)	9.30am - 12.30pm	
Modules: <u>Housekeeping</u> , <u>The Tourism Industry</u> , <u>Front Office Operations</u> & <u>Food Hygiene, Health and Safety</u> Term Date : Jan 2020 - Mar 2020 (Lesson on Weekdays)			

**CLASS & EXAM VENUE: TripleOne Somerset**

# LECTURER'S PROFILE

## **Willard Tan**

MBA CSW MCoIT PCQI

### **Educational Qualification**

Willard holds a BA in Hospitality & Tourism Management (Distinction), and a MBA in Hospitality Management (Distinction) from Queen Margaret University, Edinburgh. In terms of teaching qualifications, he has completed the Specialist Diploma in Applied Learning and Teaching awarded by Republic Polytechnic, Cambridge International Diploma for Teachers and Trainers awarded by the University of Cambridge, ACTA, and the Certificate of Professional Practice in Public Speaking awarded by the London Teacher Training College, UK. He is currently pursuing towards a Doctor of Education degree in Higher Education from the University of Liverpool, United Kingdom. His ongoing research interests are into educational technology, cybernetics, constraints of ICT adoption, realistic evaluation and consumer behaviours.

### **Professional Experience**

With more than a decade of career experience in a management capacity, alongside sharing his acclaimed academic expertise. Over the years, Willard has optimized several businesses and Institutes of Higher Education, to see beyond their perceived limitations and guided them progressively towards a new paradigm shift of dynamism and innovation. By empowering these businesses and institutions with the most up-to-date strategies, tools, and skills, organisational values are closely aligned with every aspect of development in the transformation of systems and processes through a unique collegial decision-making model.

### **Lecturing Experience**

As teaching is his passion, Willard simultaneously works as an Adjunct Lecturer, Programme Leader, and Dissertation Supervisor with various Universities and Institutes of Higher Education, specialising in strategic management, hospitality and tourism management. He is also a faculty professional development trainer, sharing best practices in applied learning and teaching, and encouraging the development of a professional learning community. Notably, Willard has successfully produced several graduates with 1st Class Honours, Masters with Distinction, as well as Valedictorians in his years of teaching.

## **Cassandra Lua**

### **Educational Qualification**

Cassandra graduated from the University of Strathclyde with a degree in Hotel & Hospitality Management.

### **Professional Experience**

Cassandra has 20 years of experience.

### **Lecturing Experience**

She is passionate about teaching and motivating students under her care. She enjoys sharing practical and relevant examples as well as real life experience to her students. She has an extensive experience in teaching in various Singapore schools.

## **Chua Kheng Chuan (Erick)**

### **Educational Qualification**

Erick has a Master of E-commerce from Curtin University of Technology and a Bachelors of Commerce - Advertising and Marketing from the same university. He has attained both the Specialist Diplomas in Adult Learning and Teaching (SDALT) and Hospitality and Tourism Management (SDHTM) from Republic Polytechnic and Temasek Polytechnic respectively.

### **Professional Experience**

Having started his working experience with Business Development, Erick has progressed toward Education after completing his tertiary education. Garnering more than a decade of experiences with teaching management in both Business and Hospitality modules, he looks forward to making classes more enjoyable for both students and lecturer.

### **Lecturing Experience**

With the idea of making classes more enjoyable for both students and lecturer, Erick seeks out ways to ensure that classes are best catered to how the students learn. Combining sharing and understanding the position of the students as well as maintaining learning objectives are how his classes are being conducted.

## **Fredrick Cabanes**

### **Educational Qualification**

Fredrick graduated from the Victoria University with a Master in Business and University of California in the United States in Accounting

### **Professional Experience**

Fredrick is an experienced financial professional for over 21 years. He worked for BDO Seidman fresh out of college. He owned his own accounting firm for a few years, until his life-long dream living in Asia drove him to relocate to Singapore and run banking projects in ASEAN.

### **Lecturing Experience**

In 2008 he was offered a teaching contract and has been teaching ever since. He loves teaching because of the positive interactions that exist between the teacher and the student.